



## **Cancer Support Group – Lead Volunteer Role Description**

Are you interested in playing a part in in Suffolk Libraries' vision to enrich everyone's quality of life? Could you use your time, enthusiasm and communication skills to support people affected by cancer in your local library?

Volunteer with us and be the first point of contact for the peer support group at the library and signposting people to Macmillan Cancer Support information and services. Help us in this varied role to ensure that people affected by cancer in Suffolk get the support they need.

### **What's involved?**

- Providing a friendly and welcoming environment
- Provide a listening ear to people affected by cancer who are looking for support
- Alongside the Library Manager, ensuring the group is well supported in a non-clinical way
- Signposting to the local practice nurse, GP, or other community organisations where appropriate
- Raise awareness of Macmillan services by distributing information at the Library
- Organising refreshments for the group

### **Preferred qualities and skills:**

- A good team player, able to support library managers, staff and other volunteers
- Good listening and relationship-building skills
- Friendly and empathetic
- Well-organised and committed
- Discreet and trustworthy

Suffolk Libraries is looking to redefine how the public see libraries. We want to develop an experience which expands our traditional audience, but which also engages new audiences.

Volunteering is very much at the heart of our organisation and our ambition is to increase volunteer participation by offering a range of interesting opportunities to match with the skills and interests of as many potential volunteers as possible.

If you are interested, please contact your local library manager for further details or complete the online application form [on our website](#).